

# HOPE + ACTION



2022 Annual Report





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There is an old proverb that the two greatest gifts we can give this world is our Love and our Labor. And if you can find something that combines both, you really have something special.

My 100+ colleagues and I at Habilitative Systems work hard providing the services to our brothers and sisters in need. But it doesn't drain us. It lifts us up because we love the mission and love the community of people we serve.

This report provides a snapshot of the work we do every hour of every day to enhance the lives of the most vulnerable among us. It's what Habilitative Systems is all about and always has been about.

In the last fiscal year, HSI provided services to more than 10,000 people on the West Side of Chicago. Across virtually every metric of impact we are helping our clients' lives improve. It comes as no surprise that our client satisfaction scores are consistently above 90 percent. It's because we are enhancing lives every day. Enhancing lives despite the COVID-19 pandemic, the opioid crisis, generational trauma and daily violence in the communities we serve.

The reason we are so effective is that HSI provides such a wide range of services. From employment training to substance use counseling, to residential services, to out-patient mental health, we are deeply involved in the complicated mix of services that make people well and whole. Our service portfolio is based on the knowledge that people's needs are not singular or isolated. Well-being depends on a whole host of inputs, from mental health supports to job opportunities, to residential services. It all ties together to address the Social Determinants of Health (SDoH).

Further, the proactive intervention services we provide don't just make moral sense, they make economic sense too. Our programs are delivered for just a fraction of the costs of incarceration or institutionalization. Think of this one example: The Illinois Sentencing Policy Advisory Council estimates that a single recidivism event for one person is \$151,000. For that kind of money, HSI can provide services to many multiples of people.

The economic benefits to society of someone finding supportive employment or of someone getting off drugs, or having a place to live, provides a level of "return on investment" that is hard to replicate in any other sector of our economy. Affordable housing for our seniors and people with disabilities is valued in excess of \$20,000,000. Those who think governments spend too much on social services should see what governments would spend if people didn't have these services.

I'm so very proud of the work HSI has done over the last few years. In those areas we need to sharpen our effectiveness we are squarely focused on doing so. But you will find in these pages an organization with a proud history, a talented team, a connected donor base and a passion for lifting people out of the challenges that our imperfect nation put them in. It's our labor of love and truly worthy of your social investment.

Sincerely,

A handwritten signature in black ink, appearing to read "Donald Dew". The signature is fluid and cursive, with a large initial "D" and "Dew" clearly visible.

Donald Dew

# WHAT DRIVES US

## OUR PURPOSE

HSI is a multi-faceted human service agency that plays a substantial role in the articulation, development, and delivery of programs and services to improve the quality of life in target areas.

## OUR MISSION

HSI uses a comprehensive multi-tiered approach that engages prevention, intervention, treatment, research, and care management to build healthy communities.

## OUR VISION

Through a continuum of care approach, HSI is building healthy communities for underserved populations with disabilities and people living with an array of human services needs.

## OUR CODE OF SERVICE VALUES

- Quality
- Loyalty
- Mutual Respect
- Integrity
- Common Unity
- Commitment
- Skilled Competence
- Positive Image



NUMBERS DON'T TELL THE WHOLE STORY.  
BUT THEY DO TELL PART OF IT.

**92%**

Overall HSI client  
satisfaction rate

**85%**

HSI's SUD program  
participants who  
maintained sobriety

**1,140**

Clients Served in  
Core Programs

**96%**

Clients received their  
entitlement benefits  
through HSI case  
management

**100%**

Youth in HSI's mental  
health program refrained  
from psychiatric  
hospitalization

**95%**

Medication compliance  
of clients in HSI's  
outpatient mental  
health program

**0%**

Recidivism rate with  
our court involved  
youth in HSI's  
outpatient mental  
health program

# WHAT WE DO

## CASE (CARE) MANAGEMENT SERVICES

Provides outreach and coordination-oriented services, which assist persons with the acquisition of entitlements, assessments, referrals, and service linkage internal or external to the organization, where appropriate, thus driving our continuum of care processes.

## EMPLOYMENT AND TRAINING SERVICES

Provides community support, pre-readiness job training, pre-employment training, contractual, supported, and competitive employment services for persons with disabilities.

## OUTPATIENT MENTAL HEALTH

Offers a range of services including prevention diversion and intervention services through a trauma-informed lens that includes intensive family-based intervention, care management and therapy/ counseling services for youth and adults with mental health issues or those at risk.

## RESIDENTIAL SERVICES

Provides supervised residential services for persons with developmental disabilities, mental illness and alcohol/substance abuse challenges; intensive and regular outpatient substance abuse treatment; and case management, assessment and referral, therapy and counseling services for these populations. In addition, HSI provides 120 units of Senior housing and 40 units of housing for people with disabilities.

## SUBSTANCE USE SERVICES

Provides intensive and regular outpatient substance use counseling and prevention services to youth and adults and housing for persons recovering in a half-house for men and recovery home for women. Special initiatives also exist to serve persons who are homeless with substance use concerns.



# THE CLIENTS WE SERVE

HSI CORE PROGRAMS	CLIENTS
Mental Health Services	600
Substance Use Disorder Services	391
Employment & Training Services	79
Residential Services	70
<b>Total Clients</b>	<b>1140</b>

## CLIENTS BY RACE

87% - Black  
9% - White  
4% - Other

## CLIENTS BY ETHNICITY

5% - Hispanic  
95% - Non-Hispanic

## CLIENTS BY GENDER

42% - Female  
58% - Male

Special Initiatives	CLIENTS
Contact Tracing	7048
Outreach and Engagement	1370
<b>Total Clients</b>	<b>8418</b>

## CLIENTS BY RACE

50% - Black  
37% - White  
10% - Asian  
3 - Other/Not Reported

## CLIENTS BY ETHNICITY

24% - Hispanic  
76% - Non-Hispanic

## CLIENTS BY GENDER

54% - Female  
43% - Male  
3% - Other/Not Reported



# THE EFFECTIVENESS OF OUR PROGRAMS

<b>Alcohol and Other Drugs (substance use disorders)</b>	<b>FY 21</b>	<b>FY 22</b>
Successful Discharges	75%	75%
Maintained Sobriety/Abstinence	75%	85%
Maintained Employment	35%	75%
Maintained Housing post discharge	65%	70%
<b>Case Management</b>	<b>FY 21</b>	<b>FY 22</b>
Obtained their entitlements	95%	96%
Obtained supervised housing	18%	25%
Maintained abstinence	82%	90%
Obtained permanent housing	30%	22%
<b>Employment and Training</b>	<b>FY 21</b>	<b>FY 22</b>
Decrease in Asymptomatic Behaviors	80%	85%
Improvement Towards Goals	83%	85%
Increase in Productivity	48%	50%
Placed in Competitive Employment	2%	9%
<b>Outpatient Mental Health</b>	<b>FY 21</b>	<b>FY 22</b>
Recidivism rate with court-involved Youth	0%	0%
96% Youth grade improvement	96%	98%
Youth refrained from psychiatric hospitalization	100%	100%
Adults Refrained from psychiatric hospitalization	98%	98%
Medication Compliance	97%	95%
Reduced symptomatology of psychosis	88%	88%
<b>Residential</b>	<b>FY 21</b>	<b>FY 22</b>
CILA DD Clients refrained from hospitalization	85%	89%
CILA Clients refrained from psychiatric hospitalization	90%	75%
CILA DD clients Decreased asymptomatic behaviors	75%	75%
MI clients refrained from hospitalization	95%	97%
MI/AOD Maintained abstinence	93%	95%
MI Clients obtained permanent housing	40%	25%

# OUR CLIENTS' SATISFACTION

We ask our clients how satisfied they are with the services HSI provides. Our scores are not only impressive, they're improving every year.

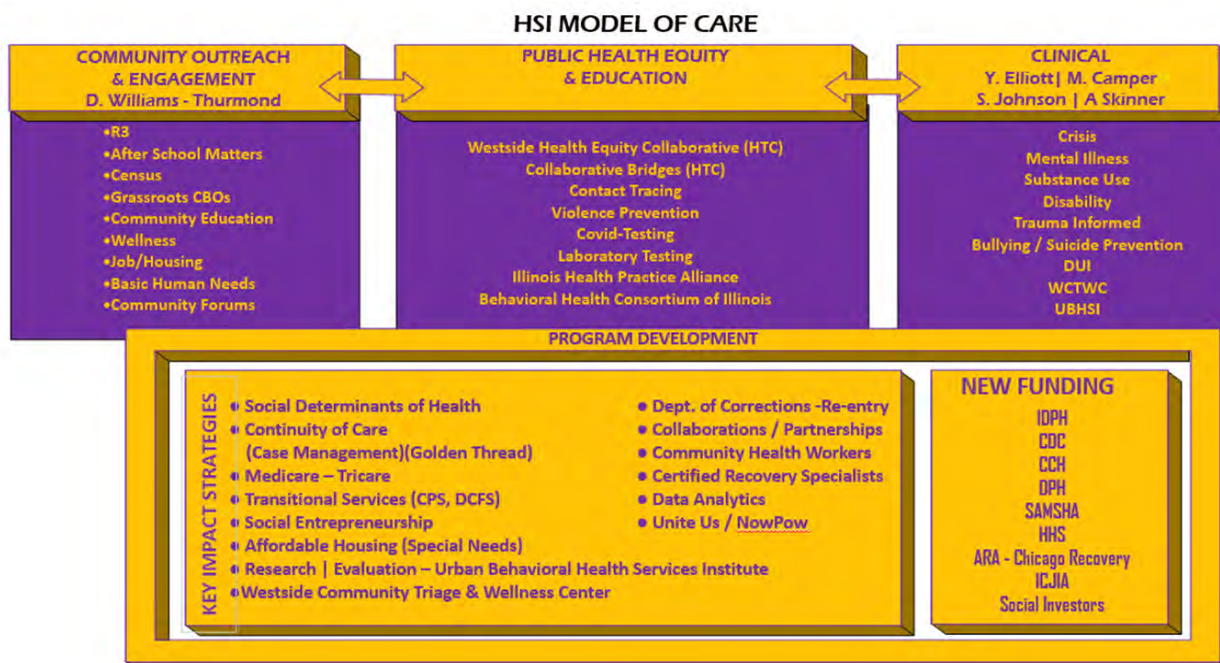
Program Area	FY20	FY21	FY22
Substance Use	83%	89%	90%
Case Management	92%	88%	94%
Outpatient – Mental Health	91%	93%	95%
Employment and Training	82%	88%	89%
Residential	88%	90%	93%
<b>Agency Avg</b>	<b>89%</b>	<b>90%</b>	<b>92%</b>



# SERVICE EFFICIENCY AND SERVICE ACCESS

## KEY RESULTS

- Decrease in wait time for first appointment from 72 hours and 1 week to 24-48 hour. (Designated slots for intakes have also been allotted to expedite the timely triage of referrals and an overall reduction in wait time for service access.)
- Trending 90% from referral to first appointment within 24 hours of referral.
- 30% improvement from FY 2021 in Outpatient services for same day intakes.
- Improved Outreach and Engagement strategies yielded increase in referrals to programs.
- Productivity goals for staff has been directly linked to a minimum 5-hour billable workday.
- Ongoing monitoring by the Clinical Supervisors and Director of Quality Improvement and Monitoring has further added to greater efficiency in the timely documentation of billable services to third party entities.
- To further increase our capacity to serve, we have extended our outpatient mental health services to evening hours at our Englewood facility to accommodate those clients with jobs during the day.
- We have further implemented a 24-hour crisis hotline to address any mental health crisis that may occur and expanded our crisis services to include a mobile crisis team that will respond directly to the location of the person in need of services.
- Our work continues at our Triage and Wellness Center, in conjunction with the Bobby Wright Mental Health center to operate 24-hour operations to assess, stabilize and refer persons to our services who may otherwise placed in a psychiatric hospital or incarcerated.



# KEY STRATEGIC INITIATIVES AND PERFORMANCE IMPROVEMENT AREAS

- Align HSI core clinical models and functions to create synergies and magnify impact for all those served.
- Ensure that racial and health equity inform HSI's work throughout its programs and operations.
- Leverage HSI resources—including staff, relationships, networks, and assets—in a coordinated pursuit of systemic racism change and justice.
- Continued cultivation of collaborative violence prevention programs using evidenced-based modalities.
- Ensure justice involved returning citizens' benefit through partnerships and collaborations to impact both recidivism and civic engagement.
- Establish a network of administrative and purchasing resources that utilize MBE/WBE contractors as back-office support to Community-Based Organizations.
- Ensure Data Analytics inform decision-making and metrics to improve outcomes.
- Ensure systems are cultivated to insure continued licensing, certification, and accreditation.
- Establish academic partnerships that promote Community-based research.
- Develop strategies to improve upon Behavioral Health Workforce Development.
- Align Behavioral and Public Health systems of care to an effort to impact Health and Behavioral Health Disparities.
- Cultivate community-based systems of care that address the disproportionate representation of African American children and adults in the Juvenile Justice, Child Welfare and Criminal Justice systems.
- Foster intergenerational systems of care that build resiliency and address generational trauma. This model will complement existing adult behavioral health services to include senior services offered by the organization and currently funded by HUD, Illinois Department of Human Services, Divisions of Mental Health, Developmental Disabilities and Substance Use Prevention and Recovery.



# LOOKING TO THE FUTURE

As we look to our future, our strategic initiatives have taken an increasingly ambitious and intentional focus and continue to be influenced by our “Blueprint to Self-Sufficiency” Nine (9) Strategic Goals:

1. Improve Cash Flow
2. Increase Percentage of Private Funds
3. Maintain and Improve Human Resource Strategy
4. Improve/Further Establish Community Development Strategy
5. Develop and Implement Social Entrepreneur Strategy
6. Automate Client Record and Billing Systems (EHR) (IMPACT Assessment)
7. Maintain and Improve Program Effectiveness and Efficiency
8. Develop Research and Education Institute
9. Maintain and Improve Current Levels of Funding

As core areas of our plans have remained, the strategies ahead in the new planning process will be evidenced as the agency looks forward to embarking upon a new planning process, with funding support from the Illinois Criminal Justice Information Authority (ICJIA)

With more funds generated, HSI can continue its stellar service delivery to combat the effects of trauma and violence in our communities and address the social determinants of health. It is this approach that shall serve us well as we continue to build our collaborative partnerships and magnify our impact in targeted communities.



# ENGAGING OUR COMMUNITY

HSI has a deep and ongoing presence in the communities we serve. Connecting to the individuals and families where they live, work and play is important to making sure people know the kinds of services that are available.

## Some specific results of our reach.



### Example of our Community Engagement

#### THE HSI GENERATION Z HEALTH AMBASSADORS

We created a diverse panel of young people to ask them about what motivates their generation on the important issues of our time. Some of the values and behaviors learned about the newest adult generation are:

- Individual expression and avoidance of labels
- Mobilization for a variety of causes
- Efficacy of dialogue to solve conflicts
- Intuitive-related decision making





L I V E S   C H A N G E D

# LIVES CHANGED

## BRENDA WYATT

Brenda Wyatt is 60 years old and has seen her share of challenges.

She says she was stuck to drinking for over 30 years, all while raising her five sons. "I was a mean and ugly drunk living in my own filth and misery," she said.

In March of 2022, she cried out to God. And He answered. After 28 days in detox at Loretto Hospital, Brenda entered into Tabitha House for long-term residential treatment.

"Two social workers at Tabitha House, Ms. Angie and Ms. Marcy, taught me how to love myself again," she said.

Brenda credits the structure, discipline, and rules that the difference.

Brenda's progress has been so good that she has just started a job back at Loretto, as a patient sitter, working on the very same floor (the 5th) that she was on at her very lowest point. Now she describes herself as a "new born preacher in Christ Jesus" – I lean to God for everything."

"Thanks to God, I'm living a life of joy. I love me today. My boys are so proud of me. Everything has changed."



## NICOLE CROISSANT

*In Nicole's own words*

"I've been fighting drug and alcohol addiction since I was very young.

My dreams were to marry my high school sweetheart, own my own home, have children and be working alongside my father and grandfather in our family-owned business. But life had different plans for me. With insecurity, abandonment issues, and mental health challenges, I turned to alcohol and then to drugs. My addiction turned me into someone I didn't even recognize.

I never in a million years imagined that recovery would be possible for me until I got to Tabitha's house.

Tabitha house offered me something that I've never had before in my life which was structure. I believe that structure, the groups, and the staff in



within Tabitha House, is the main reason why I'm where I'm at today in my life.

Being in Tabitha's house reminded me of my dreams as a child. I'm grateful that I'm able to make some of them still come true."

Tabitha's house was a calling for me to do something different with my life; to help change someone's story like mine, for the better. I remember the first day of getting to Tabitha's house and the program manager, Ms. Angie, said to me "you're going to be doing this kind of work one day, just you watch."

She couldn't have been more right. My stay at Tabitha house led me to work for HSI and within the clients at Tabitha's house, the very place that saved my life.

On Dec. 18th I will have 3 years clean and sober. But I know I will have to continue to fight this battle for the rest of my life. Today, I am in such a great place in my life at 2 years and 8 months clean and sober! I'm beyond proud of the steps that I've taken to better myself, and my life! I've slowly started gaining back everything that I had lost, one day at a time!"

## SEQUOIA TAYLOR

Sequoia Taylor's high school was concerned. Her grades had suddenly dropped from "As" to "Ds". The high school referred her to HSI's Restorative Justice II program. During the screen and intake process the HSI staff recognized that Sequoia lacked socialization skills and displayed anger issues when communicating with adult figures. For a time, she stopped having meaningful conversations at all.

Over the next few years, she received the support from HSI's Restorative Justice team. Despite Sequoia having a lack of family support, she became the first person in her family of eight siblings to graduate from high school and is currently attending National Louis University in Chicago, majoring in Education.

Sequoia said: "I have learned to believe in myself; my world is bigger than the street I live on. I have learned team building skills, and most of all I have learned how not to place blame on others and accept responsibility for my own actions, and I understand for me, my road to success is through education."



*Sequoia did not want to share her photo. Her HSI mentor thought a butterfly was a good symbol for the transition she made in her life – from caterpillar to butterfly. She agreed.*

## COREY JEANS

Corey Jeans and his brother were suffering horrific neglect inside their home. When HSI CEO, Donald Dew, learned of their distress, he immediately went into action and worked to place them in a safer environment.

Corey, now 22 who has developmental disabilities, lives in HSI's residential DD-CILA home where he has and attended the community day program to receive vocational job training skills. That led to employment, working at one of the federal buildings in downtown Chicago.



Since he has been with HSI, he has graduated from Westinghouse H.S and has a job. He's looking forward to a bright future. Corey has dreams of attending college and getting his own apartment. Corey's story shows that someone can find light from the most troubled circumstances when social services are applied.

## WILLIE BROWN

In January 2020, Willie Brown, an HSI client, was diagnosed with cancer. At first, he was confused. Then he refused to undertake the long arduous road of treatment. It was as if he had decided to give up right away.

But the doctor's, HSI case workers and other HSI support staff stayed on him. Finally, he agreed to go through treatment for his cancer. It was a tough road. Because of the type of cancer he was fighting, Willie needed MRIs, and CAT scans, and other uncomfortable appointments. But the lowest point was when Willie's HSI case manager, Mr. Clark, who he was very close to, died suddenly. The loss devastated everyone at HSI – including Willie.



His loss left all of us devastated, especially Willie. But through the encouragement of his HSI team, Willie fought through, saying "Mr. Clark would want me to finish."

In all, Willie required 20 treatments. In between each treatment, he had a number of steps to complete. The HSI team was there helping him through the entire journey. Willie's spirit was infectious it set the pace and tone for all who worked with him.

On August 12th, Willie completed his treatment and rang the bell of success three times.

## RICKY STENCIEL

Growing up, Ricky Stenciel had no positive male role models in his life. His male family members were in and out of incarceration. When they were out, they didn't provide Ricky with the guidance and support every young boy needs. Inevitably, this led Ricky to display defiant attitudes toward male figures. Other trouble followed.



Seeing Ricky as a student “at risk”, his school referred him to HSI’s Restorative Justice program. From here, everything changed in Ricky’s life.

Through the mentorship and support he received at HSI, Ricky learned that there is another path in life than the one his male family members had pursued. Coach Blue, an HSI staffer for the Restorative Justice program, became a father figure to him, instilling discipline and encouragement.

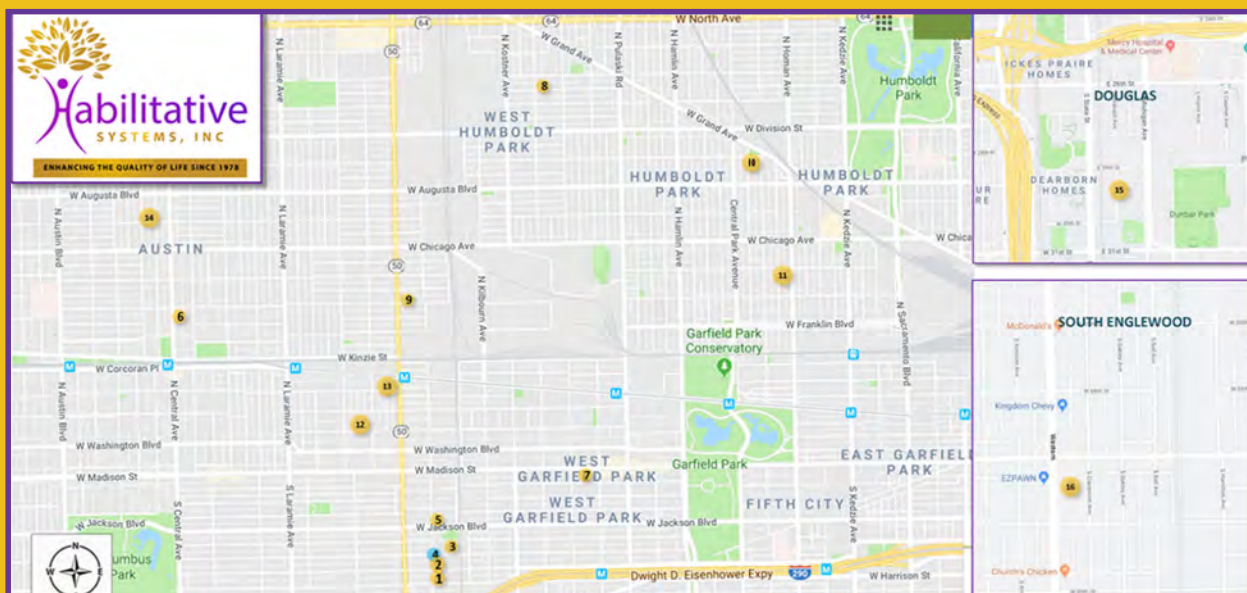
Now, Ricky has developed key communication skills. He is focused and his demeanor has sharply improved. He is an active participant in HSI’s positive choice workshops and has worked the last two summers as a junior recreational leader at John Marshall High School. He plays on the Varsity Baseball team and was just recently voted captain of the Varsity Football team.

Ricky is now looking at his future: “I want to do something great with my life,” he says.

As one HSI staffer said it: “Ricky is the rescuer of his own destiny; he is well on his way to determining his future.”

# OUR PRESENCE IN THE COMMUNITY

HSI is among the largest human service employers on Chicago's Westside and operates 39 programs in 15 Westside locations.



## 1. HSI MAIN OFFICE

*415 S. Kilpatrick Ave.*

## 2. ELOIS MCCOY VILLAGE APARTMENTS

*4650 W. Van Buren*

A sixty-unit housing facility for elderly persons, in need of affordable supportive living arrangements. The structure was built on a block square lot across the street from the organization's main facility at 415 S. Kilpatrick. Funding for this project was obtained from HUD- Department of Housing and Urban Development, the Chicago Department of Housing and the Community Bank of Lawndale.

## 3. ENOLA A. DEW APARTMENTS

*4623 W. Gladys*

A 60-unit apartment complex designed to provide affordable, state of the art senior housing. The addition of this facility will add to the quality of life for the elderly in this community.

## 4. VETERANS VILLAGE (proposed)

## 5. ROBERT LEFLORE HOUSE

*4652 West Jackson*

Community Integrated Living Arrangement (CILA) group home for persons with disabilities. This CILA provides additional housing for this population and allow for placement in both a community based and lesser restrictive environment.

## 6. TABITHA HOUSE

*550 N. Pine*

A 28-bed recovery home for chemically dependent women who are in the recovery process. Women in this residential program receive individual and group

counseling and intensive case management services to develop and implement strategies to meet the objectives of independent and drug-free living. More permanent housing and employment are primary focuses while in the program.

## **7. WESTSIDE COMMUNITY TRIAGE AND WELLNESS CENTER**

*4133 W. Madison Street*

The Westside Community Triage & Wellness Center is a strategic partnership between HSI, Bobby E. Wright Comprehensive Mental Health Center, and Cook County Health and Hospital System to mitigate violence and trauma on Chicago's Westside. This serves as a neighborhood urgent mental health center. The Center serves as an oasis of wellness to provide screening/ assessments, crisis intervention, intensive case management services, psychotropic medications, referrals, and follow up to all our clients and family members. The Crisis Line is accessible 24 hours/7 Days a week.

## **8. MI CILA**

*4234 W. Potomac*

Provides supervised residential services for adults that have a mental illness and/or developmental disability. The CILA is designed to meet the needs of the individuals and allow them to explore and achieve personal growth through access to community facilities and programs.

## **9. LEOLA SPANN HOUSE**

*4732 West Ohio*

Provides transitional residential and support services to individuals diagnosed with serious mental illness, who are residents of nursing facilities as they transition to permanent supportive housing in accordance with the Williams Consent Decree. These individually based services include a community support team, case management, life skills and counselling.

## **10. CLARA HOPE HOUSE**

*1049 N. Drake*

Provides residential housing in a community setting and an array of responsive services for 8 homeless adult mentally ill consumers with or without a co-occurring disorder of substance abuse and will help them achieve their highest level of self-efficiency.

## **11. DELORES EXUM HOUSE**

*3421 W. Huron*

Community Integrated Living Arrangement (CILA) group home for persons with disabilities. This CILA provides additional housing for this population and allow for placement in both a community based and lesser restrictive environment.

## **12. HAZEL PHILLIPS HOUSE**

*5027 W. Maypole*

Community Integrated Living Arrangement (CILA) group home for persons with disabilities. This CILA provides additional housing for this population and allow for placement in both a community based and lesser restrictive environment.

**13. NOLA BRIGHT HOUSE***4854 W. Fulton*

Community Integrated Living Arrangement (CILA) group home for persons with disabilities. This CILA provides additional housing for this population and allow for placement in both a community based and lesser restrictive environment.

**14. EMERGENCY HOUSING***915 N. Massasoit*

Provides supervised residential homelike environment for persons in crisis situations who suffer psychiatric illness and/or substance abuse. Services are available to persons who are unable to live independently, but do not require hospitalization.

**15. ARCH PROGRAM***2929 S. Wabash Avenue*

The ARCH Program (ACT Resources for the Chronically Homeless) overall goals were to bring about significant expansion of permanent supportive housing, coordination and maximization of mainstream resources, and expansion of evidence-based service strategies to meet the complex needs of persons who experience chronic homelessness. Housing is provided in both scattered site and clustered unit configurations. The team also works to connect consumers to mainstream resources and services in the community in which they live.

**16. URBAN BEHAVIORAL HEALTH SERVICES INSTITUTE***6845 South Western Avenue*

This outpatient Community Mental Health Center offers:

- Individual, Group and Family Counseling
- Case Management Services
- Crisis Intervention
- Psychiatric Evaluation
- Medication Management



## **WESTSIDE COMMUNITY TRIAGE CENTER**

The Westside Community Triage & Wellness Center is a strategic partnership between HSI, Bobby E. Wright Comprehensive Mental Health Center, and Cook County Health and Hospital System to mitigate violence and trauma on Chicago's Westside. This serves as a neighborhood urgent mental health center. The Center serves as an oasis of wellness to provide screening/ assessments, crisis intervention, intensive case management services, psychotropic medications, referrals, and follow up to all our clients and family members. The Crisis Line is accessible 24 hours/7 Days a week.



## **WESTSIDE COLLABORATIVE PROJECT (R3 PROJECT)**

The Westside Community Triage & Wellness Center is a strategic partnership between HSI, Bobby E. Wright Comprehensive Mental Health Center, and Cook County Health and Hospital System to mitigate violence and trauma on Chicago's Westside. This serves as a neighborhood urgent mental health center. The Center serves as an oasis of wellness to provide screening/ assessments, crisis intervention, intensive case management services, psychotropic medications, referrals, and follow up to all our clients and family members. The Crisis Line is accessible 24 hours/7 Days a week.



## **TRAUMA-INFORMED CENTERS OF CARE (TICC)**

HSI understands the role trauma plays in people's lives and the traumatic stressors that impact individual's decision-making. The program, funded by Chicago Department of Public Health/Mental Health, understand the impact of trauma on the individuals we serve and promotes cultural, and organization change in responding to the consumers/clients served as well as responding by integrating knowledge about trauma into practices, and settings. The Trauma-Informed Care program is a service delivery approach with the intention of promoting positive outcomes by emphasizing physical, psychological, and emotional safety and enhancing wellbeing by empowering individuals to define their needs and goals and make choices about their service needs.



## **HSI BULLYING AND SUICIDE PREVENTION NETWORK**

Funded by the Chicago Department of Public Health, Office of Violence Prevention and Behavioral Health, the HSI Bullying and Suicide Prevention Network combines evidence-based prevention practices, social-emotional learning, and restorative practices models with a holistic continuum of wrap-around services to effectively serve at-risk youth within Austin, East and West Garfield Park, and North Lawndale communities.



### COUNTING ON CHICAGO

HSI formed the Counting on Chicago Coalition with over 30 organizations, which employed over 250 outreach workers to encourage participation in the 2020 census. Counting on Chicago Coalition was the largest Illinois Census Regional Intermediary and largest grant recipient from the state of Illinois.

"Our children and grandchildren will look back on this moment and take stock of how we did as a society. Did we stand up for the vulnerable? We certainly did. Thank you, collaborative partners, for your tireless effort. And a special thank you to our HSI Family."

*Donald Dew*



### ILLINOIS HEALTH PRACTICE ALLIANCE (IHPA)

HSI is a member agency that provides behavioral health services to attributed members of the Illinois Health Practice Alliance (IHPA), which was created to improve the integration of behavioral and physical health care in the state of Illinois. IHPA serves as a clinically-integrated behavioral health network currently serving Medicaid beneficiaries in collaboration with payors across Illinois.



### BEHAVIORAL HEALTH CONSORTIUM OF ILLINOIS

CountyCare works closely with the Behavioral Health Consortium of Illinois; a group of mental health and substance use providers that streamlines access and expands capacity for behavioral health care services at both the ambulatory and inpatient settings. Consortium providers cover a wide geographic area across Chicago and suburban Cook County.

## PRAIRIE MANAGEMENT & DEVELOPMENT, INC.

Provides Property Management services to HSI's 120 units of 202 senior housing and 40 units of 811 disability housing. Working closely with HSI case managers, Prairie Management Service Coordinators ensure there's a seamless continuum of care for tenants and their families.



## RUSH REGIONAL LEADERSHIP CENTER AGENCY FUNDING PROGRAM (RUSH Medical Center)



HSI was awarded funding as a subcontractor to provide DUI and other polysubstance use legal assistance services to persons citywide and support successful transition of its Substance Use service to an electronic health platform.

## ILLINOIS HEALTHCARE TRANSFORMATION INITIATIVES



HSI is a founding member of two state-funded collaboratives to help close gaps in the healthcare and the social service delivery network on the West Side of Chicago. The following two organizations applied for grants as part of the Illinois' Healthcare Transformation Collaboratives



**Wellness West** is a coming together of proven, mission-driven health care and social service providers who have deep experience serving the diverse communities of the West Side. Besides HSI, this partnership includes: Access Community Health Network, Ann & Robert H. Lurie Children's Hospital of Chicago, Bobby E. Wright Comprehensive Behavioral Health Center, Cook County Health, Humboldt Park Health, The Loretto Hospital, Rush University Medical Center and Sinai Chicago.



**Collaborative Bridges** is a partnership of healthcare and human service providers designed to tackle the multi-faceted problems of untreated behavioral health illness. The collaborative is closing the gaps, now often fatal, among disjointed islands of service in the acutely underserved communities on Chicago's West Side. Besides HSI, this group includes: Bobby E. Wright Comprehensive Behavioral Health Center, Community Counseling Centers of Chicago (C4), Hartgrove Behavioral Health Systems, Humboldt Park Health, The Loretto Hospital

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Retired/Illinois Board of Higher Education

#### **Trenquita Clark**

Amazon Human Resources Business Partner

#### **Helen Davis Gardner, M.D.**

Illinois Department of Human Services

#### **Dr. Mary L. Milano**

Executive Director  
Illinois Guardianship and Advocacy  
Commission

#### **Jamil Muhammad**

External Affairs Manager/Chicago Region  
ComEd

#### **Ken Southward**

Director  
Oak Park Housing Choice Voucher Section  
8 Program

#### **Cynthia M. Washington**

Interim CEO  
National Association of Health Services  
Executives

#### **Tiffany A. White**

President and CEO  
Healing Touch Home Health

## EXECUTIVE TEAM

#### **Donald J. Dew, MSW, ACSW**

President/CEO  
*(Mr. Dew was also elected Board Chair  
of CARF International for 2022)*

#### **Karen D. Barbee-Dixon, Ed.D.**

Chief Operating Officer

#### **Jason House**

Chief Financial Officer

#### **Laura Pleasants, LCSW**

Director, Quality Improvement & Monitoring

#### **Della Akres**

Executive Assistant

## CURRENT AND PAST BOARD CHAIRS



Melvin Brooks



Cynthia Washington



Ralph Moore

# STATEMENT OF FINANCIAL POSITION JUNE 30, 2021 (WITH COMPARATIVE 2020 TOTALS)

	TOTAL 2021	TOTAL 2020
<b>ASSETS</b>		
<u>CURRENT ASSETS</u>		
Cash and Cash Equivalents	\$ 266,765	\$ 435,030
Accounts Receivable	629,602	1,822,653
Prepaid Expenses and Deposits	39,252	39,252
Other Assets	89,550	88,970
Total Current Assets	1,025,169	2,385,905
<u>NON CURRENT ASSETS</u>		
Fixed Assets, Net	1,514,863	1,589,527
Total Non Current Asstes	1,514,863	1,589,527
<b>TOTAL ASSETS</b>	<b>\$ 2,540,032</b>	<b>\$ 3,975,432</b>
<b>LIABILITIES AND NET ASSETS</b>		
<u>CURRENT LIABILITIES</u>		
Accounts Payable	\$ 681,699	\$ 1,430,660
Accrued Liabilities	372,820	347,506
Deferred Revenue	849	
Notes Payable (Current Portion)	33,601	131,218
	1,088,969	1,909,384
<u>NON CURRENT LIABILITIES</u>		
Long Term Notes Payable	1,010,194	2,052,926
	1,010,194	2,052,926
<b>TOTAL LIABILITIES</b>	<b>2,099,163</b>	<b>3,962,310</b>
<u>NET ASSETS</u>		
Net Assets Without Donor Restrictions	440,869	13,122
	440,869	13,122
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$ 2,540,032</b>	<b>\$ 3,975,432</b>

STATEMENT OF FINANCIAL POSITION JUNE 30, 2021  
(WITH COMPARATIVE 2020 TOTALS)

	TOTAL 2021	TOTAL 2020
<b>OPERATING REVENUES</b>		
Government Support	\$ 7,448,313	\$ 8,224,662
Medicaid	34,185	14,471
Contributions	327	29,986
Client Fees	347,816	330,534
Other Service Contracts	1,796,280	1,746,312
Special Event	24,650	27,520
In-Kind	38,325	-
Miscellaneous Income	285,636	177,021
TOTAL OPERATING REVENUES	9,975,532	10,550,506
<b>OPERATING EXPENSES</b>		
Administrative Expenses	1,753,239	1,232,461
Program	7,764,600	9,183,925
Fundraising	29,946	16,412
TOTAL OPERATING EXPENSES	9,547,785	10,432,798
CHANGE IN NET ASSETS	427,747	117,708
NET ASSETS AT BEGINNING OF PERIOD	13,122	(104,586)
NET ASSETS AT END OF PERIOD	\$ 440,869	\$ 13,122

## SOURCES OF PUBLIC SUPPORT

- Illinois Department of Human Services; Divisions of Mental Health, Developmental Disabilities, Substance Abuse Prevention and Recovery
- Illinois Department of Healthcare & Family Services
- Chicago Department of Public Health
- Health Resources and Services Administration (HRSA)
- Cook County Justice Advisory Council
- Cook County Health
- Illinois Criminal Justice Information Authority

## AFFILIATIONS WITH MANAGED CARE ORGANIZATIONS

- County Care
- Meridian
- Blue Cross Blue Shield
- Aetna
- Blue Cross Blue Shield of Illinois
- Meridian Complete
- Molina
- Medicaid/HFS

# THANK YOU TO OUR DONORS

## CORPORATE DONORS

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A-Consumers Heating and Cooling  
Ada S. McKinley  
Adams & Associates Financial Services  
AHA/Institute for Diversity and Health Equity  
Alexander Movers  
Atlas Settlement Group, Inc.  
BGME Enterprise  
Bobby E. Wright Comprehensive Services  
Byrne, Byrne & Co.  
CA Ventures/Strata Construction Services  
Centers for New Horizons, Inc.  
Chicago Westside NAACP  
City Wide of Chicago  
ComEd/Exelon  
Community Service Options, Inc.  
Cook County Health & Hospital System  
DOF Communications  
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Forum Extended Care Services  
Gift of Hope  
HAP, Inc.  
Healthcare Alternative Systems, Inc.  
Henderson Parks, LLL/The Cochran Firm Chicago  
Human Resources, Diversity and Inclusion (HRDI)  
Humboldt Park Health  
Illinois Health Practice Alliance  
Illinois Health Practice Alliance  
Illinois Medical District – IMD Guest House  
Introspect Youth Services, Inc.  
Loretto Hospital Foundation  
Megamedia Enterprises of Illinois, Inc., dba The Voice Newspaper  
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Modern Process Equipment, Inc.  
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The Prevention Partnership, Inc.  
Tom Skilling – WGN TV  
Top Ladies of Distinction, Inc.  
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Velma Butler & Company, Ltd.  
Woodlawn Animal Hospital  
Wyn-Win Communications

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Trenquita Clark  
Dr. Helen Davis Gardner  
Dr. Mary Milano  
Jamil Muhammad  
Ken Southward  
Cynthia Washington  
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## HSI STAFF

Donald Dew  
Dr. Karen Barbee-Dixon  
Laura Pleasants  
Richard Jackson  
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Della Akres  
Angela Askew  
Pamela Brown

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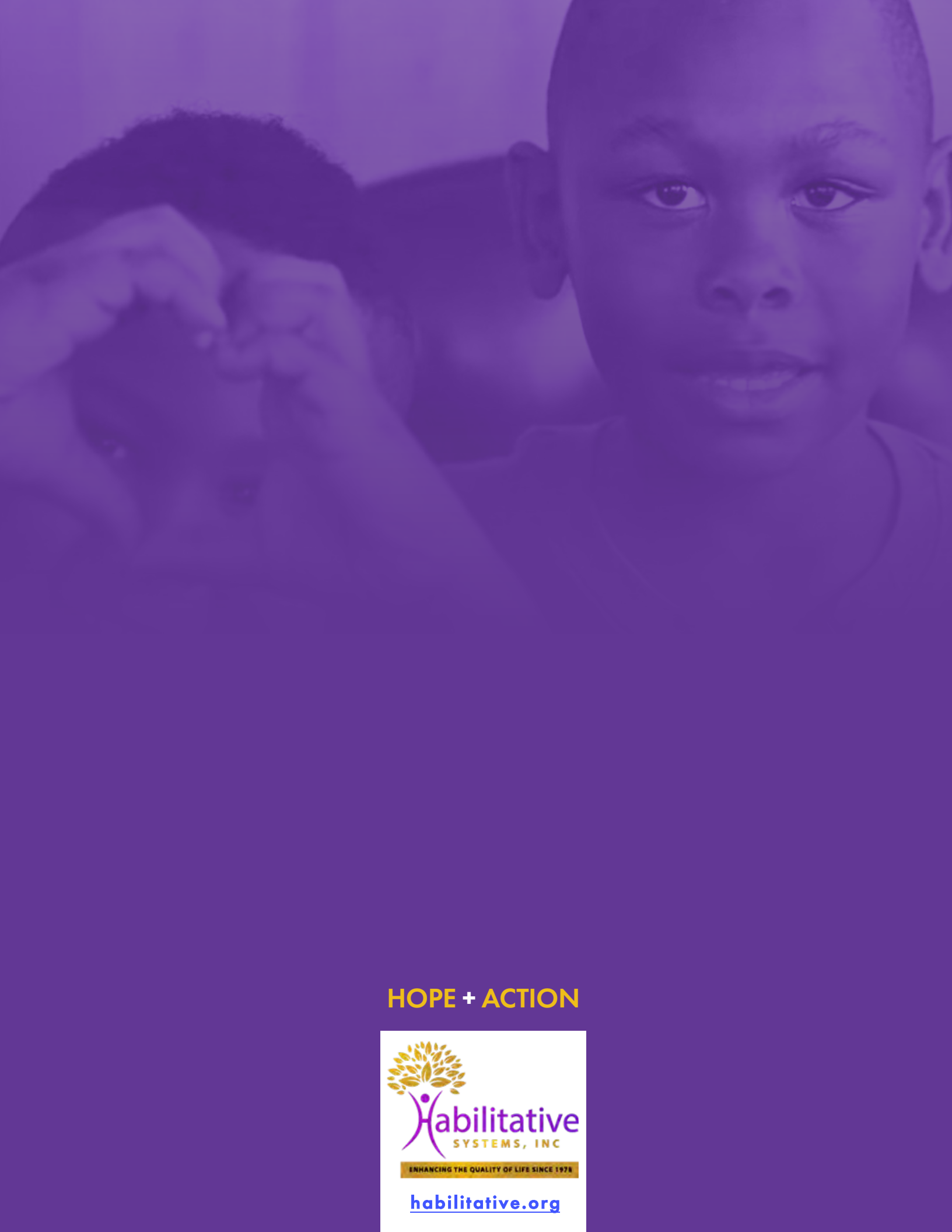
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 Donna Gaines  
 Greg Hinton  
 Art Norman  
 Joann Mabry  
 Lawrence Whitman

## THE HSI INTEGRATED WORK CENTER

The renovation of Habilitative Systems Inc. will provide excellent integration of production, assembly, and packaging services through its revamped Wesley Workshop. The design of its first floor will be integral in promoting a healthy and optimistic work environment for its labor force consisting of consumers with developmental disabilities and non-disabled individuals. Design elements include a creative manipulation of the ceilings and walls to create interesting lighting arrangements, as well as an implementation of wood and Earth tones. The entire renovation has been approached with the progressive mindset of the future of a healthy and supportive workplace that includes technology. Initial funding was made possible through a \$500,000 Congressional Earmark by Congressman Davis.





**HOPE + ACTION**

